



Return Policy

Online Retail Return Policy:

We stand behind our products. Except as otherwise noted, every product purchased at Continental Products, LLC has a 30-day return policy. You must obtain an RMA before returning an item by contacting support via e-mail or phone. When returning an item for an exchange, the returned item must be received by Continental Products, LLC before a replacement item is shipped out. If you need an item quickly, you may purchase a replacement to be shipped out immediately and we will reimburse once we receive the returned item and verified its condition. Items without original packaging may be subject to a restock fee or possible rejection of credit. You are responsible for properly and securely packing the returned item to avoid any damage.

Continental Products, LLC warrants our products are free from defects in material and workmanship. Replacement may be issued for any product which is found to be defective under the terms of this warranty. Defective returns will be accepted for exchange or repair, at our discretion, only within 14 days from the date of purchase. If there is no exchange or repair we have the right to impose 15% restocking fee, based on the condition of the item returned. All return shipping costs are the responsibility of the customer.

All questions or returns use info@continentalprod.com